

Are you a carer or former carer?

Carers look after family, partners or friends in need of help because they are ill, frail or have a disability. The care they provide is unpaid.

Are you looking for new opportunities?

Do you feel isolated, trapped, under-valued, lacking in confidence or simply want to do something but are not sure how or what?

Would you like to learn a new skill or interest or improve an existing one?

Are you thinking of voluntary work?

Are you interested in education or training, but don't know where to start?

Are you thinking about returning to or starting work, but need help and support?

If any of the above sounds like you then we can help you.

What is Action for Carers and Employment – Surrey (ACE Surrey)?

ACE Surrey is part of a national project funded by the European Social Fund's EQUAL programme and aims to address the barriers faced by carers who wish to work.

How do we do this?

- By providing independent information, advice and advocacy in relation to education, training, employment and leisure opportunities
- By providing information about local training and career opportunities, that fit around the caring role
- By seeking funding to meet the cost of training courses
- By supporting carers in planning their career choices
- By offering support in applying for jobs
- By working with employers, trainers, careers and employment services to raise awareness of carers needs
- By encouraging employers to adopt carer friendly working practices
- By providing information and advice to employers on how to support carers in the workplace

All these are FREE to carers and former carers.

CARERS ASSESSMENTS

The Carers (Equal Opportunities) Act 2004 requires Social Services to inform carers of their right to an assessment of their own needs. Social Services must ensure that any assessment undertaken includes consideration of the carers needs in respect of education, training, employment and leisure opportunities.

ACE Surrey can offer help and advice on this subject

In the words of some carers:

"I am more positive and confident and can now look to the future with hope."

"ACE gives you the confidence to think – I can do it!"

"When you are at home caring, it's like you are land-locked. It's a solitary experience."

"ACE has enabled me to undertake training I would not otherwise have been able to."

"I found ACE to be a wonderful organisation and the help, support and guidance I have received has been outstanding and ongoing."

"A little help can go a long way."

Statement of Service

This gives more information of what services we can offer you and what policies and procedures we are committed to.

Complaints and Praise

We are always looking at ways we can improve our service and welcome any comments which will allow us to do this. We have a formal complaints procedure.

Confidentiality & Data Protection

We have a confidentiality & data protection policy that means we safeguard your privacy.

Equal Opportunities

We are committed to working to our equal opportunities policy

Please contact us if you would like a copy of these policies.

How do you contact us?

Project Co-ordinator
Mobile 07736 561976

Carers and Employment Advocacy Worker
(West Surrey)
Mobile 07736 561979

Project Administrator

Astolat
Coniers Way
Guildford, Surrey
GU4 7HL

Tel: 01483 565874
Fax: 01483 303958
E-mail: ace@actionforcarers.org.uk

Carers and Employment Advocacy Worker
(North & Mid Surrey)
Mobile 07736 561978

Carers and Employment Advocacy Worker
(East Surrey)
Mobile 07736 561977

46 Croydon Road
Reigate, Surrey
RH2 0NH

Tel: 01737 244220
Fax: 01737 248224
E-mail: ace@actionforcarers.org.uk

If the office is not staffed, please leave a message or ring one of the mobile numbers.

ACE Surrey is a project of Action for Carers (Surrey)

We also work with other carers groups which offer a range of support to carers.

Action for Carers (Surrey)

Services and projects include:

- Lobbying & Campaigning
- Information & Advice
- Surrey Young Carers Project
- Moving & Handling, Backcare Project

For information about any of the above or for details of your local **Carers Support Scheme**, contact **Action for Carers (Surrey)** for an information pack and contact numbers

Tel: 01483 302748

Fax: 01483 303958

E-mail: ACS@actionforcarers.org.uk

Or visit either of the websites below for local or national information

CARERSNET ♦ THE WEBSITE FOR CARERS
www.carersnet.org.uk
ACE NATIONAL WEBSITE
www.acecarers.org.uk

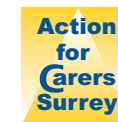
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ACTION FOR CARERS AND EMPLOYMENT



Exploring Opportunities for Learning & Work



CARERS UK

