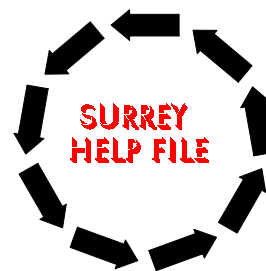


SECTION 4 - FACTSHEET 1

LEISURE TRAVEL



Air Travel

The British Airports publish leaflets "Who Looks After You at ".....Airport". The BAA advises you to inform the airline and tour operator if you are travelling with a severely disabled person so that suitable arrangements can be made.

Contact numbers for local airports:

Gatwick	Telephone: 08700 002468
Heathrow	Telephone: 08700 000123
Luton	Telephone: 01582 405100
Stanstead	Telephone: 08700 000303

Bus and Coach Travel

For all information on bus and coach services including Access Buses contact:

Traveline
Telephone: 0870 608 2 608
(Daily 7am-10pm)
Minicom: 0870 241 2 216
www.traveline.org.uk

Other Bus Operators:

ARRIVA (Surrey area)
Telephone: 0870 1201 088

National Express
Telephone: 0870 580 80 80

Buses adapted for wheelchair users are operated by Transport for London. Contact:

Transport for London
Access & Mobility
Telephone: 020 7941 4600

Travel information

Telephone: 020 7222 1234

www.londontransport.co.uk

Bus and Train Guide

Copies of the 'Bus and Train Guide' published by Surrey County Council, are available from local libraries and council offices.

Car Travel

The Mobility Advice and Vehicle Information Service of the Department of Transport provides practical advice on driving, car adaptations and car choice, both for disabled drivers and passengers. Contact:

MAVIS
'O' Wing, Macadam Avenue
Old Wokingham Road
Crowthorne
Berkshire RG45 6XD

Telephone: 01344 661000
Fax: 01344 661066
www.dft.gov.uk

Community Transport

Surrey Community Action and Surrey County Council produce a regularly updated booklet; **The Community Transport Directory**

This excellent brochure contains details of all known voluntary sector car and minibus schemes, transport initiatives, Dial-A-Ride services, Taxis, Post Buses, etc. To obtain a copy contact:

Telephone: 01483 566072
Or:
Surrey County Council,
Community Transport Officer
Telephone: 020 8541 9395

Rail Travel

To enjoy a comfortable train journey, the rail operators suggest you make an advance booking if your child has difficulty getting around or uses a wheelchair (minimum 48 hours, preferable one-week's notice). They are happy to meet any special arrangements or provide assistance from Rail Staff at any stage of your journey. The service is free, full details are given in the British Rail leaflet "British Rail and Disabled Travellers" that can be obtained from your local Station. To discuss travel arrangements you need to contact the appropriate operator.

National Rail Enquiries (24hours)
Telephone: 08457 48 49 50

Traveline
Telephone: 0870 608 2 608
South West Trains
Telephone: 0845 6000 650
Assisted travel: 0845 605 0440
Minicom: 0845 6 05 04 41
www.swtrains.co.uk

South Central Trains
Telephone: 0870 830 6000
Minicom: (01233) 617621
www.southcentraltrains.co.uk

London Underground
Telephone: 0845 330 9880

Thames Trains
Telephone: 0845 330 7182
www.thamestrains.co.uk

Royal Association for Disability and Rehabilitation (RADAR)

(Registered charity)
The UK's campaigning and advisory disability body, run by and for disabled people.

Toilet Facilities - National Key Scheme

Keys can be obtained from RADAR together with a list of toilets fitted with the National Key Scheme locks throughout the United Kingdom.

Door To Door

Is a guide to transport for disabled people and may be purchased from RADAR.

RADAR
12 City Forum
250 City Road
London EC1V 8AF

Telephone: 020 7250 3222
Minicom: 020 7250 4119
www.radar.org.uk

Services for Blue (formerly orange) Badge Holders

For all information for Blue Badge holders including parking facilities in towns and cities across the UK, sources of equipment, insurance companies and a route planner service contact:

DfT Mobility and Inclusion Unit
Zone 1/18 Great Minster House
76 Marstham Street
London SW1P 4DR

Telephone: 020 7944 2914
www.dft.gov.uk

(See also Surrey Access Forum: Section 6)