

Money Matters

As a Carer there are benefits and financial assistance which you may be able to claim, either in your own right, eg Carer Allowance, or on behalf of the person you care for, eg DLA/AA Disability Living Allowance/Attendance Allowance.

Where to begin:

The **Benefits Enquiry Line** is a Freephone line which gives confidential information and advice about benefits to disabled people and their carers. They will also help you fill in a form over the telephone. However they do not have access to your personal papers so you will need to contact the local office (see below) if you want more specific advice

Tel: **0800 88 22 00**

For help completing forms **0800 44 11 44**

For Textphone users **0800 24 33 55**

Citizens Advice Bureaux (CAB) provide independent and confidential advice on any financial matters. They can usually visit at home if you cannot get to their offices

Guildford – 15-21 Haydon Place, Guildford GU1 4LL

Godalming – 10 Queen Street, Godalming GU7 1BD

Cranleigh – Village Way, Cranleigh GU6 8AF

Farnham – Montrose House, South Street, Farnham GU9 7RN

Haslemere – Well Lane House, Well Lane, High Street, Haslemere
GU27 2LB

Contact number for all branches above:

Tel: **08448 487969**

Carers Support (Waverley) and Carers Support (Guildford)

The Carers Support Workers can provide advice and help with completing claim forms or can make a referral to the Citizens Advice Bureau for specialist advice

Contact: **CS (Waverley)**, Brightwells Gostrey Centre, Brightwells Road,
Farnham GU9 7SB

Tel: **01252 718166**

CS (Guildford), Howard Buildings, 69-71 Burpham Lane,
Guildford GU4 7NB Tel: **01483 458123**

DisCASS – for advice on all financial aspects of disability and caring available

Contact: DisCASS, Wilfred Noyce Centre, Crown Court, Godalming
GU7 1DY Tel: **01483 860551**

Surrey Welfare Rights Unit – produced a booklet "What's available" on welfare benefits for carers, available from CAB or Carers Support Workers (see above)

Age Concern – offer advice and a free fact sheet

Contact: Age Concern, Waverley Tel: **01483 548812**
or Freephone Tel: **0800 009 966**
Age Concern, Guildford (Riverside Café) Tel: **01483 572455**
Age Concern, Surrey Tel: **01483 503414**

Benefits Available:

The main sources of financial help are:

Job Centre Plus

They deal with many of the benefits you can claim. You will need to contact the local office for your claim to be considered. They may ask you to visit, but if this is difficult for you because of your caring responsibilities then tell them.

Contact: Leys House, 86-88 Woodbridge Road, Guildford GU1 4LT
Tel: **01483 442400**

For advice on **Housing Benefit or Council Tax Benefit Discounts**

Contact: Waverley Borough Council Tel: **01483 523333**
Guildford Borough Council Tel: **01483 505050**

Note: please photocopy if required. All information was believed to be correct at the time of production. Inclusion does not imply recommendation. Please advise us if you should find any errors, in order that we can update the information

Produced by Carers Support Guildford and Carers Support Waverley

For more information contact:

Carers Support (Guildford) Tel: 01483 458123, or
Carers Support (Waverley) Tel: 01252 718166