

Getting About

We all need to get out and about, but this can be difficult when you may need special transport or additional help for the person you care for. The following sources may help to make your journeys easier.

Independent Travel:

Blue Badge Scheme – this allows disabled people, both drivers and passengers, to park in otherwise restricted areas and those areas set aside for disabled parking.

Contact: Car Badge Section, Social Services Department, Surrey County Council

Tel: **08456 009 009**

Shopmobility – a selection of manual and powered wheelchairs is now available in **Guildford** town centre for anyone who has difficulty getting around. Full instruction is given on how to operate the vehicles and a practice area is provided. There is also free parking alongside the Shopmobility Unit. It is advisable to ring in advance, particularly the first time you go.

Contact: Shopmobility, Level 3, Bedford Road Car Park, Guildford

Tel: **01483 453993**

Wheelchair accessible Hire Vehicles –

Taxis - some private taxis are now adapted for wheelchair use so enquire of your local firm,

or Contact: GTA Taxis

Tel: **01483 502250**

or: David Doodson, Witley, Surrey - 8 seater vehicle with ramp in a side door and ability to bolt down a wheelchair. Can seat 5 more passengers as well as the wheelchair user. www.daviddoodson.co.uk

Tel: **01428 683586**
(answerphone available)

Wheelchair Travel & Access Minibuses - have minibuses with hydraulic lift, Chairman car, hand-controlled car for disabled driver to rent (with driver) or self-drive

Tel: **01483 233640**

DisCASS - have a car with or without a driver

Tel: **01483 860551**

Motoring Organisations –

The Disabled Drivers Association caters for drivers with a disability -

Contact: Ashwellthorpe Hall, Ashwellthorpe, Norwich NR16 1EX

Automobile Association (AA) - a free telephone helpline is available for information on mobility for all motorists. Copies of the *AA Disabled*

Traveller's Guide available free to members who are Blue Badge holders

Tel: **0800 262 050**

Toilet Facilities – National Key Scheme - keys can be obtained from RADAR together with a list of toilets fitted with the National Key Scheme locks throughout the UK. They have other useful information also

Contact: Royal Association for Disability & Rehabilitation (RADAR), 12 City Forum, 250 City Road, London EC1V 8AF

Tel: **020 7250 3222**

Public Transport:

Rail Travel - train companies request disabled passengers requiring assistance to give them at least 24 hours notice of their travel details so that they can provide the level of support required. Your local station may be able to give advice, or

Contact: National Rail Enquiries

Tel: **08457 48 49 50**

Minicom: **0845 60 50 600**

Full details are in the British Rail Leaflet '*Rail Travel for Disabled Passengers*'

Dial-A-Ride Scheme - available to residents of **Guildford** Borough for any journey within the borough and up to 15 miles out, for those unable to use public transport because of age or disability. You must first register with the scheme. When you require a service you call to arrange your journey (with at least 48 hours notice), are collected from home, taken to your destination and then returned home later. Charges are on a zone basis related to normal public transport fares

Contact: Dial-A-Ride, Guildford Borough Council

Tel: **01483 458052**

Access Buses - these are adapted for those using wheelchairs or who have walking difficulties

Contact: **HOPPA (Waverley Community Transport)**

Tel: **01428 681701**

Transport to Hospital:

For hospital appointments and non-emergency admissions - this should be arranged through your GP or the outpatients department, for an ambulance or hospital car service. The 999 Ambulance service should only be used for emergencies.

Voluntary Ambulances - are mainly available for one-off trips, eg to nursing homes, and there will be a mileage charge

Contact: St John Ambulance

Tel: **01483 567163**

Private Ambulances - can be found in the *Yellow Pages* but you are advised to check the charges before booking

Other Schemes -

Contact: Vicky Turten, Surrey Community Action

Tel: **01483 566072**

Community Car Schemes - these are organised by local volunteers

Contact:

Ash & District Age Concern 9 am – 1 pm, Mon – Fri Tel: **01252 331352**

Bramley – Judy Baldwin

Tel: **01483 893708**

Care Guildford

Tel: **01483 833485 or 566635**

Care Haslemere

Tel: **01428 652505**

Cranleigh Village Care (2009)

Tel: **0790 897 6394**

East Horsley

Tel: **01483 284802**

Ew Care (Ewhurst, Ellens Green) 10 am – 12 noon

Tel: **01483 277606**

Fairwood Helpers (Woodstreet, Fairlands & Perry Hill)

Tel: **01483 237619**

Care Farnham 9 am – 5.30 pm

Tel: **01252 716655**

Milford/Witley

Tel: **01483 424393**

Ripley 10 am – 12 noon

Tel: **01483 210007**

Send 10 am – 12 noon

Tel: **01483 225255**

Shalford – Joyce Godfrey

Tel: **01483 560713**

Shamley Green

Tel: **077 66 173 688**

STAG Care (Seale, Tongham, Ash Green, South Ash)

Tel: **07932 214412**

Help with travel costs to hospital - See leaflet *HC11* from the Post Office

General Information:

DisCASS - Disability Information and Advice Service Tel: **01483 860551**

Human Resources/Equalities & Access Officer -
Guildford Borough Council Tel: **01483 444914**

Service-call systems, using infra-red signalling to alert staff that a disabled person needs assistance to access their services, are now installed in a number of public buildings, banks, superstores and petrol stations in this area. For more information -

Contact: Autochair Ltd Tel: **01629 814488**
www.service-call.net

Bus Passes - concessionary bus permits are issued for senior citizens, blind or disabled people (and an escort) to travel at reduced fares

Contact: Waverley Borough Council Tel: **01483 523333**

Railcards - concessionary railcards can be purchased to allow reduced rail fares for senior citizens and disabled people

Note: please photocopy if required. All information was believed to be correct at the time of production. Inclusion does not imply recommendation. Please advise us if you should find any errors, in order that we can update the information

Produced by Carers Support Guildford and Carers Support Waverley

For more Information contact:

Carers Support (Guildford) Tel: 01483 458123, or

Carers Support (Waverley) Tel: 01252 718166